

Kenza Digital Gift Cards Terms & Conditions

1. Digital gift cards are redeemable for products at Kenza restaurant. We recommend booking in advance.
2. Digital gift cards can be redeemed across multiple visits until the balance is redeemed up until the expiration date.
3. Digital gift cards may not be exchanged for cash.
4. No change will be given, but the balance may be applied for future purposes.
5. Digital gift cards will expire 365 days after the last use, e.g. card activation, purchase or top-up.
6. At expiry, any remaining balance will be lost.
7. Gift cards cannot be returned or refunded except in accordance with your legal rights.
8. Kenza cannot accept responsibility if your voucher is lost. It will not be replaced or its value refunded in any of these circumstances.
9. We recommend you register gift cards online with your details. In doing so, if lost, we may be able to find it on our system and send a replacement e-gift card.
10. For customer enquiries, please email info@kenza-restaurant.com